

Due to the increased number of missed appointments, the following policy is effective immediately.

Missed Appointments

When you book an appointment with us, that time is set aside for you - and ONLY you. We never double book and we try to always be ready for you when you arrive. In return, we ask that you keep your promise to us and show up for your appointment on time.

Please understand that massage therapists only get paid when they deliver a service... therefore missed appointments are costly for us and prevent us from catering to other clients.

That said, our policy is simple. If you do not show up for your scheduled appointment, and you have not notified us at least 24 hours in advance, you will be required to pay half of the cost of the treatment as booked.

Cancellations

In the event that you are unable to keep your scheduled appointment with us, please contact us by phone at least 24 hours prior to your appointment. If you do not reach us, please leave a message on our voicemail system. If we do not hear from you within this timeframe, and you do not keep your appointment, the above policy will be applied.

Note: We recognize that no one is perfect and there are circumstances that are out of your control (sudden illness, family emergencies, etc.) and so your therapist may make an exception to the above policies on those rare occasions.

Please note: These charges are **not** eligible to be covered under **any** insurance plans.

Print Name _____

Sign Name _____

Date _____